

Coming Soon to the MIDAS+ Clients Only Web Site: Individual Registered User Accounts

Beginning March 8, 2010, you will have the opportunity to register for a MIDAS+ Clients Only Web site user account that is linked to your facility and accessible only by using a password you create. Providing each user with his or her personal account will not only optimize Web site security but will also provide the opportunity for site enhancements that have been requested by MIDAS+ clients.

After March 8, a “Registration” link will be displayed on the client login screen. Clicking this link will take you to a registration form asking for your full name and your work email address. When this information is submitted you will immediately receive an email that provides a temporary password to use to activate your account.

When activating your account you will first create a personalized password and then select your primary facility (if you work for a multiple-facility organization). After your account has been activated an email will be sent to your MIDAS+ Service Manager as well as to your site’s MIDAS+ System Manager and CPMS/DV administrator informing them that you have been authorized to access the MIDAS+ Clients Only Web site.

Every 90 days your password will expire and have to be renewed. This requirement assures that only current MIDAS+ users will have access to the Clients Only Web site.

Please Note:

- Accessing the MIDAS+ Clients Only Web site via the link on the Care Management and Seeker Workspace home pages will continue to work as it does now.
- MIDAS+ CPMS and DataVision users who already have registered user accounts will retain and use those accounts as currently configured. After March 8, however, passwords for these accounts will have to be renewed every 90 days.

We look forward to being able to provide you the enhanced Web site functionality that individual user accounts will enable in the future. By this coming summer we expect to offer clients the ability to submit questions or report system problems via their registered user account and to then be able to track the response to their issue.

We appreciate you taking the few minutes it will require to register for your user account. If you have any questions regarding this upcoming change or if you encounter any difficulties while registering for your user account, please contact your MIDAS+ Service Manager.

Thank you.