77 year old Female
- Fell at home had hip fracture

Evaluation & Regulatory
Case Management - Concurrent Core Measures Specialist
- SCIP Core Measures kickoff
- ED throughput measure set
- SCIP monitor
- Aspirin
- No other DVT Prophylaxis
- Temperature Elevated
- Respiratory Rate Elevated
- Blood Pressure drastically low

Community Health
- VP Clinical Transformation - VP Finance
- VP Strategic Planning - Population Health Team
- Community Health Needs Assessment Team

Display and Measure
- Deploy Effective Engagement Programs
- Monitor and Measure Outcomes
- Feed patient socioeconomic status into Juvo Workflow, Surveillance, and Advanced Analytics

Concurrent Core Measures Specialist
- SCIP Core Measures kickoff
- SCPD harvest

Juvo Care
- Performance
  - Case Manager
    - Quality
      - Infection Control
        - CDI
        - Patient Safety
        - DIAS
        - Patient Advocate
        - Patient Relations
        - VP Quality
        - Core Measure Abstractor
        - CMD - MDs
        - Compliance Officer
        - Process Improvement
        - Clinical Engagement Specialist
        - Concurrent Core Measure Specialist
        - Infection Surveillance
        - Hospitals

Infection Control
- Alert
  - Follow-patient through stay
  - CDI
    - Begins monitoring and engagement

CDI
- Confirming Fm-Present on Admission

Risk Management
- Referral for peer review for Pulmonary Embolism and no DVT - MDs
- Alert: Service Recovery

Case Management
- Location History tracked
- Auto updated/reassigned
- Alert: Transfer reclassification
- Appropriate CM recertified of transfer - 48 hours MIM process

Case Management
- Central Line Days Focus Study (Remote Data Entry)
- 48 hours MIM process
- Request additional admit time from health plan

Case Management
- Discharge order processed timely
- Links to eDischarge system to SNF
- Discharge order NOT processed
- Timely entry of Avoidable Delay

Patient Advocate
- PA communicates to PA - PA creates staff coupon

Patient Relations
- Event auto created
- Service Recovery Alert

Meaningful Use
- Clinical Quality Measures (CQM)
  - ED throughput measure set

CQM and MDs
- Patient Satisfaction
  - 5’s by MD/Week/Shift
- Readmissions
- Quality Event on Profile

Compliance Officer
- Case Measures Processes
  - Medical Records Review
  - Corrective Action Plans

Comparative & Statistical
- C-Suite and Leadership
  - Platinum Scorecard
  - Value-based Purchasing (VBP)
  - Daily update to Risk Adjustment
  - AHQA Patient Safety Measures
  - C-Suite and Leadership
  - Readmit View
  - Readmit Notification

C-Suite and Leadership
- Avoidment Penalty Forecaster
- SCIP outcomes
- CDR: HAC Measures
- HIP Complication
- HAC Financial Predictor
- HHS DRG Coding Complications

Integrated Care Performance
77 year old Female
Fell at home had hip fracture

Juvo Care Performance
- Case Manager
- Quality
- Privileging and Credentialing
  - Quality Improvement Committee
    - MDs
  - CMO
- Compliance Officer

Comparative & Statistics
- VP Quality
  - Quality Improvement Committee
  - Clinical Teams
  - CMO
  - C-Suite and Leadership

Community Health
- VP Clinical Transformation
- VP Community Case Management
- VP Finance
- VP Strategic Planning
- Population Health Team
- Community Health Needs Assessment Team

Evaluation & Regulatory
- Complete Community Health Needs Assessment (CHNA)
- Understand Community
- Review Effective Engagement Programs
- Compare Group vs US using APRDRG

Case Management
- FPPE created to monitor MD group’s cases via Focus Study
- Deploy Effective Engagement Programs

Deploy and Measure
- FPPE Measures (auto-populated)
- MDs and CMO
- Continuously monitor Group vs US using APRDRG
- Risk adjusted by specialty by local hospital and nation
- Post Final Discharge
- Case Management
- Continuously monitor Group vs US using APRDRG
- Findings
- National auto populated
- National
- Local
- Lift
- Continuous Improvement
- Statistical Process Control (SPC)
- Track group progress and change management impact via SPC charts
- Compliance Officer
- Auto populated from Statit
- Verify current state of compliance
- New Corrective Action Plans

VP Finance
- Privileging and Credentialing
  - Verifies MD’s record for reappointment
- Investigation
  - Local:
  - Fracture
  - Hip fracture

Quality Improvement Committee
- Mod’s and CMO
  - FPPE Measures (auto-populated)
  - Individual progress
- Group vs US results lower and unsatisfactory
- FPPE product comparative report
- APRDRG product comparative report
- Case Management
- APRDRG product comparative report
- MD’s and CMO
  - FPPE created to monitor MD group’s cases via Focus Study
- Auto populated
- Intranet self tracking
- Intranet self tracking
- Continuous Improvement
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