

# MIDAS+™ Care Management

*The variety of organization functions, communication tools and information within the MIDAS+ system combines to provide the ultimate work environment. You can incorporate data from your existing information systems with MIDAS+ data, using otherwise disparate data to track and trend performance over time. By seeing what works best, you can maximize the quality of care your organization provides and ultimately decrease costs. The MIDAS+ functions can be customized to suit your organization's requirement by precisely combining the specific information you need from different facilities, organizations, and departments into one integrated resource.*

*MIDAS+ connects departmental data into one database to help you eliminate problems, mistakes, and wasted time. With tools such as SmarTrack™, the unique MIDAS+ rules-based processing tool, you can build an environment in which you decide how to manage your work and organize your information.*

The MIDAS+ Care Management system is a medical management tool that helps establish and maintain a cost-effective and efficient work environment. The integrated Hospital Case Management, Community Case Management, Quality Management and Risk Management modules help the healthcare industry translate existing data into meaningful information that can be used to improve performance.



## **Hospital Case Management:**

- Evaluate the efficiency of medical care
- Identify appropriate level of care
- Evaluate resource utilization
- Insure maximum reimbursement
- Track payer authorizations

## **Community Case Management:**

- Manage high-risk patients
- Create patient care plan
- Notification on re-entry into the health system
- Track specific services and referral patterns

## **Quality Management:**

- Identify indications for intervention
- Analyze undesirable treatment outcomes
- Identify opportunities for improvement
- Provides comprehensive framework for peer review process

## **Risk Management:**

- Track and analyze potential risk events including incidents involving patients, non-patients and employees
- Track and analyze occurrences such as medication errors, falls, equipment failures, patient complaints and compliments
- Insure appropriate attribution and follow-up
- Online event reporting significantly reduces notification time

## **ROI Benefits:**

### **Increased Reimbursements**

- Reduce avoidable delays in care by managing organization efficiency
- Reduce denial rates and improve appeals recovery by tracking ongoing care activity
- Insure appropriate utilization of costly resources by monitoring resource usage

### **Decreased Expenses**

- Improve staff efficiency and productivity via Workflow Automation
- Reduce employee turnover and improve employee satisfaction by providing appropriate workflow tools
- Reduce information management time requirements with MIDAS+ reporting tools
- Reduce length of stay through effective case management
  - Reduce emergency room visits by managing disease populations
  - Eliminate inappropriate admissions with pre-certification
  - Minimize adverse outcomes through timely identification of trends
  - Minimize exposure to costly medical malpractice claims by timely identification of risk events or adverse events

