

Risk Management

Risk Management is a process used to document information about areas of potential concern to an organization, including information about patients, non-patients, and employees.

The Risk Management module is an automated and efficient risk event data collection, reporting, and analysis tool. It provides functionality for Risk Management, Claims Management, Patient Relations, Worker's Compensation, and Employee Health. Patient or non-patient (visitor, employee, auxiliary member) occurrences such as safety, medication errors, falls, and equipment failures can be documented, attributed to individual physicians, employees, and hospital departments, and tracked through a referral process. User-defined fields are available for additional data collection. Final disposition of occurrences can be accessed immediately in detailed standard or user-defined reports, graphs and profiles, or followed over time to establish patterns and trends.

Remote Data Entry (RDE) for event reporting is accessible through the hospital intranet to increase reporting and decrease the time between incidents and their entry into the database. Users design the RDE entry forms to suit any incident type. The RDE application is entry only, does not require a password, and the entry is immediately available in the MIDAS+ database for review, referral, and reporting. User-defined SmarTrack™ Worklist Rules and e-mail notification automate follow-up and manage workflow and referrals.

Features and Benefits

- Collect data with a traditional incident report form as well as with paperless, real-time, online RDE forms
- Enter risk occurrences online through intuitive, customized, browser-based forms
- Benefit from increased incident reporting
- Decrease the time between incident date and notification of risk management
- Collect data for non-patients
- Easily deployed on the hospital intranet, without passwords
- Data collection forms are easy to customize
- Once submitted, occurrences cannot be retrieved or edited from the browser-based entry function
- Entries are immediately available in the MIDAS+ Risk Management module to trigger user-defined Worklist Rules for notification, follow-up, and reporting
- E-mail alerts remind staff that occurrences have been added to their Worklist
- Occurrences not addressed within a specified time can be forwarded immediately to risk management
- Get support not only for risk management, but also for claims management, patient relations, employee health, and worker's compensation
- Trend data by location, shift, or any other data elements
- Produce a worklist of patients that require follow-up
- Get notified when patients with history of falls, complaints, etc. are re-admitted
- Automate referral or notification to various departments for follow-up

"Since 1992, Licking Memorial Hospital has used the MIDAS+ system to manage data including all of our risk management data. The security features are outstanding – and we feel that our sensitive information is safe."

Licking Memorial Hospital
Newark, Ohio

"Implementing Remote Data Entry for Risk & Patient Relations was one of the easiest things we've ever done. Not only did staff transition well to the new system, but we were able to reduce our training time from 2.5 hours to about 15 minutes. Reporting increased and allowed us to produce useful reports and increase management accountability. No passwords meant less calls to the Help Desk and less maintenance overall. Definitely a very positive experience for the entire organization!"

Saint Joseph Regional
Medical Center
Plymouth, IN